

Hospital level

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Clinical governance Patient safety requires a team approach. Many national and international bodies, professional organisations and medical and academic health centres now realise the importance of leadership training. Motivated and well-prepared healthcare Before patient leaves operating room (with nurse, anaesthetist and surgeon) Nurse Verbally Confirms: The name of the procedure Completion of instrument, sponge and needle counts Specimen labelling (read specimen labels aloud, including patient name) Whether there are any equipment problems to be addressed To Surgeon, Anaesthetist and Nurse: What are the key concerns for recovery and management of this patient? Revised 1 / 2009 © WHO, 2009 workers trained to work together can reduce risks to patients, themselves and their colleagues, especially if incidents are managed positively and opportunities to learn from adverse events and near misses are used. High-performing institutions - consistently develop transparent governance structures to provide robust oversight of not only risk management but also all aspects of business planning and outcome reporting in addition to workforce education and training. - - Summary box 15.3 Strategies for patient safety /uni25CF /uni25CF /uni25CF /uni25CF

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Revision #1

Created 2025-12-31 15:09:13 UTC by Omar Ayman

Updated 2025-12-31 15:09:13 UTC by Omar Ayman